

# QUALITY POLICY.

---

Glazpart provide a full "in-House" service which includes part & tool design, R & D, manufacture, decoration & assembly of Injection moulded components to various industry sectors including Building, Fenestration, Technical, Bespoke & Furniture industries

Through understanding our Customer's needs and where possible, exceeding their expectations, Glazpart remains fully committed to achieving Customer satisfaction by adopting a Quality management system which is regularly reviewed with Top Management and complies with BS EN ISO9001 standards.

We aim to do this by:

- Delivering products & services which meet expectations of Quality, Cost & delivery schedules.
- Remaining fully focussed on our commitment to Customer Service & Customer Satisfaction.
- Responding to any internal & external issues which may arise in a timely manner.
- Remain committed to continually enhancing our processes, products, and services through regular evaluations of our operations. We continue to encompass a commitment to continuous improvement, innovation, and achieving the highest possible standards in all aspects of work.
- Regularly reviewing our Quality Objectives during Performance & management review meetings, ensuring we monitor our processes, and implement improvements where possible.
- Engaging & developing our personnel ensuring we retain a highly motivated and trained workforce.
- Actively recruiting highly motivated & competent personnel when required.
- We recognise the importance of protecting the environment & combating climate change. We are committed to reducing our carbon footprint, reducing waste, and where possible, utilising sustainable materials within our manufacturing processes.