



The Glazpart Group of Companies
Plastic Injection Moulders

We, Glazpart Ltd (“Our”, “Us”), are pleased to offer the following Warranty on all Trickle Ventilation products we produce in Acrylonitrile Styrene Acrylate (“ASA”)

Warranty and Coverage

This Warranty is valid for a period of 10 years from the date of manufacture of the Products (as defined below).

Glazpart Ltd warrants (subject to the provisions set out below) that its Trickle Ventilation products manufactured in Acrylonitrile Styrene Acrylate (“ASA”) are free from defects in materials and workmanship under normal use and service conditions. A gradual reduction in operating performance can be expected due to normal wear and tear with age.

This Warranty applies specifically to Glazpart Ltd produced and supplied ASA Trickle Ventilation (“Product”) range and covers the following:

- Structural integrity of the Product;
- Resistance to weather related deterioration is limited to the Products installed and used exclusively in the United Kingdom; and
- Manufacturing and material defects

In order for the Warranty to cover the Product(s), the defects must be validated by Us within ten (10) years from the date of manufacture. This covers defective materials or poor workmanship that affects performance under normal use. Where a valid claim is approved, Our obligation is limited to supplying the relevant replacement Product(s), at no cost to the purchaser.

Terms & Conditions of Warranty

1. This Warranty will be invalidated and claims rejected if any of the following occur:
 - a. Improper installation, misuse, unauthorized modifications, chemical exposure or failure to following fitting/maintenance instructions which can be found on our website (<https://glazpart.com/trickle-ventilation/>)
 - b. Use of the Product for purposes other than its intended purpose.
 - c. Normal wear and tear, scratches, fading, or colour changes due to exposure, rain, or other environmental conditions that do not affect the performance of the Product.
 - d. Damage caused by accident or neglect.
2. The product must be used and maintained in accordance with Our instructions, which can be found on Our website (<https://glazpart.com/trickle-ventilation/>).
3. Repairs or modifications must only be carried out by a competent and suitably trained window fitter. Any work carried out by any other person will void this Warranty.
4. This Warranty is limited to the original purchaser and is non-transferable.

Claim Procedure

To make a claim under this Warranty, the purchaser must:

- a. Notify Us and submit a claim, in writing, within 30 days of discovering the defect;
- b. Provide proof of purchase along with photographs, physical samples, a description of how the issue arose, and details of the installation location (where applicable); and
- c. Allow Glazpart Ltd, or any authorized representative appointed by Glazpart Ltd access to the relevant premises, to inspect the relevant Product(s) and provide reasonable access and time to carry out that inspection.

Limitations of Liability

Our liability under this Warranty is limited to the replacement of the defective relevant Product(s) only. For the avoidance of doubt, this Warranty does not cover removal, reinstallation, or any indirect or consequential losses.

Statutory Rights

This Warranty is provided solely to business purchasers of the Product(s) and does not apply to consumers.

This Warranty, and any dispute or claim arising out of or in connection with it shall be governed by, and construed in accordance with, the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Warranty.

Glazpart a registered trade mark {UK00002001448} of Glazpart Ltd



Certificate No: FM 10024

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