



QUALITY POLICY.

Glazpart provide a full "in-House" service which includes part & tool design, R & D, manufacture, decoration & assembly of Injection moulded components to various industry sectors including Building, Fenestration, Technical, Bespoke & Furniture industries

Through understanding our Customer's needs and where possible, exceeding their expectations, Glazpart remains fully committed to achieving Customer satisfaction by adopting a Quality management system which is regularly reviewed with Top Management and complies with BS EN ISO9001 standards.

We aim to do this by:

- Delivering products & services which meet expectations of Quality, Cost & delivery schedules.
- Remaining fully focussed on our commitment to Customer Service & Customer Satisfaction.
- Responding to any internal & external issues which may arise in a timely manner.
- Promoting continuous Improvement of the Quality Management System.
- Continually reviewing our Quality Objectives during Performance & management review meetings, ensuring we monitor our processes, and implement improvements where possible.
- Engaging & developing our personnel ensuring we retain a highly motivated and trained workforce.
- Actively recruiting highly motivated & competent personnel when required.

Change History:

Rev No	Date	Description
01	Sept 2017	First Issue
02	Feb 2018	Document Reviewed. Quality Objective wording updated.
03	July 2018	Bullet Points added & Context revised.
04	Feb 2021	Grammar errors corrected.